

DOLAN OIL SERVICE, INC.

Oil Burner Service Agreement

955 York Haven Road • York Haven, PA 17370

Phones: (717) 938-8080 • (717) 266-6661

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AGREEMENT BETWEEN DOLAN OIL SERVICE, INC. AND BUYER

1. Buyer will be billed for all parts and labor incurred other than the parts listed.
2. Service to be provided hereunder does not include emergency service, without charge, for burner failures resulting from the following: Electric power failure, remote switch in "off" position, thermostat indicator set below house temperature, expired thermostat batteries, water in basement, failure of Buyer to maintain boiler water at proper level, or inadequate oil supply when customer is not on automatic delivery or has run out due to non-payment of bill.
3. Buyer Agrees not to hold Dolan Oil Service, Inc. responsible hereunder for any work on chimney, piping, ducts, radiators, boiler, furnace, boiler or furnace accessories, fan, or for any portion of the heating system which is not a part of the oil burner, of which is not covered by this Agreement.
4. Buyer should be aware that frozen or jellied oil lines, or water in outdoor tanks, are not covered under this Agreement.
5. Buyer agrees to prohibit persons other than Dolan Oil Service, Inc. representatives from delivering oil, rendering burner service, or making adjustments or changes in equipment, except as instructed by Dolan Oil Service, Inc..
6. Buyer agrees not to hold Dolan Oil Service, Inc. responsible for any failure of the burner or equipment, not for damages resulting from delays or inability to perform service or supply parts caused by or resulting from any cause not reasonably within its control.
7. Dolan Oil Service, Inc. reserves the right to cancel this Agreement and to reimburse Buyer for unused portion as determined by Dolan Oil Service, Inc..
8. Dolan Oil Service, Inc. shall not be responsible for replacing parts damaged by water, fire, act of God, accident, tampering, or abuse.
9. The price applies to all but unusually large homes and commercial buildings. Rates in these cases will be quoted upon request.
10. Dolan Oil Service, Inc. and Buyer agree that there are no promises, terms, conditions, or obligations not herein written which are a part of the Agreement.
11. For your convenience, this agreement will be renewed automatically each year, unless cancelled.
12. Agreement is for single zone warm air systems and 1 zone hot water or steam systems. For multi-zone hot water systems additional fee per zone covers circulator motor, bearing assembly or zone valve powerhead and thermostat. Multi zone warm air systems are not covered.
13. Buyer agrees to purchase **ALL** oil from Dolan Oil Service, Inc. or this Agreement will be void.

Burner Service Agreement	\$	
Charge per extra Zone	\$	
Oil Fired Water Heater - Can be covered for an additional	\$	
TOTAL	\$	

Cut Along Dotted Line

	Date _____
Account No. _____	Furnace or Boiler \$ _____
Name _____	Extra Zones \$ _____
Address _____	Air Conditioner \$ _____
_____	Furnace or Boiler with A/C \$ _____
Phone _____	Oil or Propane Fired Water Heater \$ _____

Please return this coupon with payment or with your next budget payment, if included in budget.

Services Covered

- A. Annual burner inspection and tune up (must call to schedule). Replacement of nozzle, oil filter and air filter.
- B. Labor (at no charge) for all service calls (24 Hours) concerning contract covered parts.
- C. Replacement (at no charge) of the following parts:

Air Cone	Electrode Porcelains	Oil Line
Air Filter (1" disposable only)	Fan Belt	(Basement Tank, exposed only)
Aquastat	Fan Burner	Oil Tank Valve
Blower Motor (Excludes ECM motors)	Fan and Limit Control	(Basement Tank only)
Burner Motor	Fuel Pump	Pressurtrol
Cad Cell	Fuel Pump Strainer	Smoke Pipe
Circulator Motor	Fuses	Thermostat
& Bearing Assembly (1 Zone)	Ignition Cable	(Standard-non Programmable)(1 Zone)
Circulator Relay (1 Zone)	Ignition Transformer	Vent Alarm
Combustion Control	Low Water Cut Off Control	Zone Valve Powerhead (1 Zone)
Couplings	Nozzle	
Electrodes	Oil Filter	

Bureau of Consumer Protection 1-888-520-6680
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